Firewall Configuration

Have I.T. Vendor coordinate with Covenant I.T. for the following steps. This will require a minor downtime while the switch is being made.

- 1.) Re-route firewall to new Covenant peer IP address.
- 2.) Add 10.70.0.0/16 and 10.80.0.0/16 networks to the tunnel.

Citrix Workspace Installation Steps

1.) Go to <u>https://www.citrix.com/downlaods/workspace-app/</u> and click 'Citrix Workspace app 1812 for Windows'.

	We've unified Citrix solutions and our portfolio. Learn more.	
🟠 / Downloads / Citrix Workspace app	3	
Find Downloads	Citrix Workspace app	
Citrix Workspace app 🗸 🗸	Subscribe to RSS notifications of new downloads	
or	Workspace app for Windows	
Search Downloads Q		
	 Workspace app for Windows 	
Narrow Results	Citrix Workspace app 1812 for Windows	

2.) On the next page, click 'Download Citrix Workspace app for Windows and then click 'Run' at the bottom of the screen:

CITRIX Products Downloads Support	ort & Services Partners	Sign In Q	
	We've unified Citrix solutions and our portfolio. Learn more.		
🟠 / Downloads / Citrix Workspace app / Workspace	e app for Windows / Citrix Workspace app 1812 for Windows		
Find Downloads Citrix Citrix Workspace app ~ or Compatib Search Downloads Q	K Workspace app 1812 for Windov Date: Dec 14, 2018 Ible with 1 10, 81, 7, 2008R2, Thin PC as well as Windows Server 2016, 2012,	VS 2012R2 and 2019.	
Support Resources Downle FAQs (2) Product Documentation (2) Version: 1	Ioad Citrix Workspace app for Windows - exe) 18.12.0.12 (1812)		
Export or import restrictions Checksun	ms 388E5F29827F240051B6752AFF25A5C4EFBAB691D29D8C357	75F25F515F64DAB0	
Support Forum 2 🛞 What Please	at's new, fixed or updated (Release notes) se review the product documentation 🛙 for the complete list of fea	atures.	
		-	

3.) Once the download finishes, the 'Citrix Workspace' installation window opens. Click 'Start':



4.) Accept the License Agreement and click 'Install':

Citrix Workspace		
License Agreement		
You must accept the license agreement below to procee	d.	
CITRIX LICENSE AGREEMENT	5	
Use of this component is subject to the Citrix license covering the Citrix product(s) and/or service(s) with w this component. This component is licensed for use o product(s) and/or service(s).	or terms of service which you will be using only with such Citrix	
CTX_code EP_R_A10352779		
☐ I accept the license agreement		

5.) Click 'Finish':



6.) Double-click the blue 'Citrix Receiver' icon on your desktop:



7.) On the 'Add Account' screen, type 'affiliatecitrix.chs-mi.com' and check the box 'Do not show this window automatically at the logon. Then click 'Add':



8.) 'User name:' is your P or T number and 'Password:' is your epic password:
 © Citrix Workspace

Citrix Workspace		×
User name:	e91122	
Password:	•••••	
	Log On Cancel	
Secure co	onnection	
🗹 Do not sh	ow this window automatically at logon.	

Click 'Log On'. (You MIGHT have to type in your User name/Password twice.

9.) On the Citrix StoreFront window, you will see the FAVORITES tab, APPS tab and your name in the top ribbon:

Citrix Workspace			– 🗆 🗙
Citrix StoreFront	FAVORITES	BB Apps	
			Q Search Favoritès
	Add Fav	orites	
Go to Apps, click on	Details next to your c	hoice and then sel	ect Add to Favorites.

	- u >
FAVORITES APPS	
	Q Search All Apps
-	
Details	Epic Details
Hyperspace Production - Fluenct	Hyperspace Productionous Anonymous
Details	Details
Hyperspace TrainA	Hyperspace TrainB
	EAVORITES EAVORITES Apps Image: Apps Image: Apps I

10.) Click the APPS tab, then click 'Details' next to Hyperspace Production Explicit:

11.) Click 'Add To Favorites' then click 'Open:

Citrix Workspace				*_** (E	; 1
Citrix Store	Front	FAVORITES	APPS	Sean Schne	ider 🔻
<					
Epic	Hyperspace Production Expli	cit			
	Open 🛛 🔁 Add To Favorites				

Only perform these steps AFTER you install Citrix Workspace.

Epic Workstation ID Registry Setting

Each workstation that uses Epic has a Workstation ID. This ID is unique for every computer and mapped to a record that designates multiple Epic settings, including printing. This Citrix upgrade requires modification of the Windows Registry to input the Epic Workstation ID.

You may already know your Epic Workstation ID. If you do not know your Epic Workstation ID, follow these steps to find it:

1.) Click the 'Epic' drop-down menu in the top left-hand corner. Scroll down to 'Help' and on the next menu click 'About Hyperspace':



2.) Take note of the ID, you will use this to modify the Windows Registry with the same name:

	Client version: Hyperspace 2017	
	Server version: Epic 2017	
	Environment: Covenant Michigan - Pr	oduction
-	Website: https://epichswebprd.intra.c	hs-mi.com/HSWeb PRI
Workstation ID: YOUF	WORKSTATIONID	
Server process ID: 633	374220 Ca	re 🥹 👬 🕂
Process private global	: ^ Eprivate	ected by C
Active workspace kind	HOME	
Active activity descript	tor: IB_MAIN	
14 (14	Important Notice Regarding lise of This Softwar	
This software is intended and experience to make al contained therein should n beathcare professionals of	solely for use by competent healthcare professionals appl I judgments and decisions that affect patient health. This s of be used either as a substitute for the independent mediu r as the primary basis for monitoring or alerting beath car	ying their medical skill, intellect oftware and the data cal decisions of competent e nonfessionals as to a
This software is intended and experience to make al contained therein should in healthcare professionals of patient's condition, course should not be used in any the applicable software. A competent human decision times.	solely for use by competent healthcare professionals appl I judgments and decisions that affect patient health. This s ot be used either as a substitute for the independent mediu or as the primary basis for monitoring or alerting health car of treatment, diagnosis or prognosis. This software and th manner that is not expressly described in the manuals pro II users of this software must implement tested and reliabl I-making in all actions impacting patient health or safety and	ying their medical skill, intellect oftware and the data cal decisions of competent e professionals as to a ne data contained therein vided by Epic with respect to e processes for ensuring d must practice them at all
This software is intended and experience to make all contained therein should m healthcare professionals of patient's condition, course should not be used in any the applicable software. A competent human decision times. * 1979-2018 Epic Systems Corp Protected by U.S. patents. For Additional copyrights apply. CF This computer program is protected it manureal is sover originant of	solely for use by competent healthcare professionals appl Judgments and decisions that affect patient health. This s of be used either as a substitute for the independent medi- pr as the primary basis for monitoring or alerting health car of treatment, diagnosis or prognosis. This software and th manner that is not expressly described in the manuals pro- ul users of this software must implement tested and reliable making in all actions impacting patient health or safety and voration. All rights reserved. details usit www.epic.com/patents. TØ, coppright IAMA. SNOMED CTØ copyright IHTSDD. dby copyright law and international treaties. Unsuthorised reproduction or dif- tional mediatics and will be proscured to the maximum extent possible under	ying their medical skill, intellect oftware and the data cal decisions of competent e professionals as to a ne data contained therein vided by Epic with respect to e processes for ensuring d must practice them at all tribution of this program, or any portion the law
This software is intended and experience to make all contained therein should in healthcare professionals of patient's condition, course should not be used in any the applicable software. A competent human decision times. © 1979-2018 Epic Systems Corp Protected by U.S. patents. For Additional copyrights apply CF This computer program is protected of it, may result in severe civil and ci Notwithstanding any other license a Appointment Scheduling System V/	solely for use by competent healthcare professionals appl Judgments and decisions that affect patient health. This s to be used either as a substitute for the independent medie or as the primary basis for monitoring or alerting health car of treatment, diagnosis or prognosis. This software and the manner that is not expressly described in the manuals pro- all users of this software must implement tested and reliable- making in all actions impacting patient health or safety and boration. All rights reserved. details visit www.epic.com/patents T%.copyright AMA. SNOMED CT% copyright IHTSDD. d by copyright Isw and international treaties. Unauthorized reproduction or dis iminal penalities, and will be prosecuted to the maximum extent possible under greement that may pertain to, or accompany the delivery of, this item and its co disclosure are as set forth in the Epic License and Support Agreement incorpor- t18-5D-0123.	ying their medical skill, intellec oftware and the data cal decisions of competent e professionals as to a ne data contained therein vided by Epic with respect to e processes for ensuring d must practice them at all tribution of this program, or any portion the law. ntents, the rights of the Government rated into Contract No. Medical

- 3.) Once you know the Workstation ID your computer is using, the next step is to open the Windows Registry.
- Click the Start Menu button in the bottom left-hand corner of your screen.

• Type 'regedit' and click the Enter key on your keyboard:



• Once the Registry Editor is open, click the arrows to expand HKEY_LOCAL_MACHINE SOFTWARE - WOW6432Node - Citrix - ICA Client - Engine - Lockdown Profiles - All Regions - Lockdown. Then, click 'Client Engine'.

📫 Registry Editor	
File Edit View Favorites Help	
V HKEY_LOCAL_MACHINE	^
> BCD0000000	
> HARDWARE	
> SAM	
- SECURITY	
SOFTWARE	
-1 7-Zip	
> - 📜 Caphyon	
> - Elasses	
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> - 📕 DisplayLink	
> - 1 Intel	
> - 📕 JavaSoft	
> - 🧵 Khronos	
> -] Macromedia	
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> - 📕 ODBC	
> - DEM	
> - Partner	
> - Policies	
RegisteredApplications	
> Synaptics	
> - 3 Validity	
V BWOW6432Node	
> Adobe	
> J Caphyon	
> Cisco	
V Citrix	
> J AuthManager	
Browser	
CitrixCAB	
> Dazzle	
V 🧧 ICA Client	
> AutoUpdate	
CEIP	
> - A Client Selective Trust	
Engine	
> Configuration	
Lockdown Profiles	
All Regions	
V LOCKdown	
> Application Browsing	
> Client Engine	

• Next, double-click 'ClientName' in the right-pane and enter the Workstation ID you noted in Step 2:

